

Healthcare provider needed a reliable vendor to install multiple advanced technology systems at a new state-of-the-art facility.

## // FORWARD

### Client

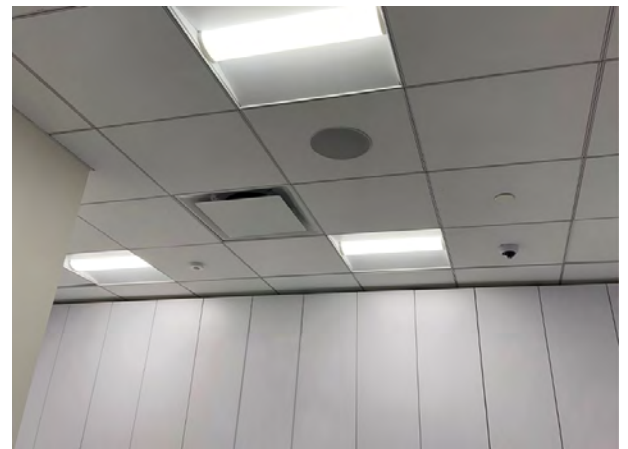
Forward is an up-and-coming primary care provider. They use advanced technology to deliver a new experience in the healthcare industry that focuses on meaningful conversations, accessibility, affordability, and personalized care. From the moment you walk into a facility, technology systems ensure you have a positive experience and receive the care you need.

### Challenge

From the standard access control and video surveillance to the state-of-the-art body scanners, Forward facilities are teeming with technology systems. While all of this technology provides a superior patient experience, it's complex to install for even the most experienced technicians.

### IMPORTANT CONSIDERATIONS

- What stakeholders need to be involved in coordination and installation?
- Where can we find experienced and trustworthy technicians to install multiple high-end technology systems?



## ® Solution

Once ASD® was awarded the Forward project, an experienced project manager was assigned. Thus began the coordination between the owner, GC, and technicians. Due to the complexity and cost of the technology systems being installed, the focus was on finding a skilled and trustworthy technician. The ASD® project manager utilized our AASDI Network (Authorized ASD® Installer, pronounced “as-dee”) to find a tech that fit the bill. The AASDI Network is a database of over 12,000+ certified, vetted, and rated technicians located across the US. Pulling resources from the AASDI network ensured that all technicians on-site would be professional, courteous, and –most importantly– careful during the installation.



## Result

Forward members have 24/7 access to the facilities. To enter, they use their mobile phone to unlock the access control door. Once inside, they use an iPad to check-in– that’s right, no more waiting rooms. Then they step onto the Body Scanner that measures and monitors biometrics and health markers. If needed, members can step into a consultation room with a doctor to review results on a collaborative smart screen. The entire facility is kept secure with video surveillance, and overhead speakers deliver calming music to keep members at ease.

The entire Forward experience is characterized by the technology encountered in the space; it’s what separates their facilities from a typical doctor’s office. Getting the systems installed and live on time and within budget, were crucial to the success of this facility. Thanks to our Project Manager’s professionalism and attention to detail, ASD® received gushing feedback from the client’s team and was invited to bid nationally.

## Project Summary

### INDUSTRY

Healthcare  
Retail

### SERVICES

Build

### TECHNOLOGIES

Access Control & Surveillance  
Audio Visual  
Sound Masking, Paging & Mass  
Notification  
Structured Cabling

### HIGHLIGHTS

- Cloud-based security systems with mobile access control functionality
- 69 Cat6 data drops
- 5 big screen wall-mounted flat panel displays
- 2 body scanners