

Infrastructure overhaul to increase security and update systems for 100+ southeast gas stations and convenience stores.



Client

RaceTrac operates more than 600 stores in the southeast. They are known for their sprawling convenience store layouts. With 40 new stores and 100 remodels annually, RaceTrac selected ASD® to help them meet the rigorous scheduling needs with superior delivery of products and installation services.

Challenge

RaceTrac lacked proper documentation for their stores, most didn't even have floor plans. During their rapid growth and expansion details that needed to be captured on AS built documents fell through the cracks. This meant there was a lack of information on existing layouts, infrastructure, and standards, making it difficult to develop an accurate scope of work.

IMPORTANT CONSIDERATIONS

- How do you bring on additional vendors with the lack of vendor documented processes?
- What's the best way to develop joint labor & product standards that are economical, effective, and timely?
- What are the varying state-by-state regulations and needs?



Solution

To start, ASD® improved the product quality with the iCAT® line of low-voltage products. They also became the subject matter experts from store installation to store opening, all at a consistent market price. ASD® worked in close collaboration with the general contractors and Racetrac's management/field PMs to learn, document, and deliver a store that met all construction milestones, implementation demands, and installation and support needs.



Result

Thanks to the ASD® team, RaceTrac now has an organized and documented infrastructure. If they continue to expand or remodel in the future there are now detailed plans and standards. Their stores are safer, stylish, and up-to-date. Employees can easily communicate with customers who are at the pumps, communicate within the store, update menu displays, monitor fuel tank levels, and more.



Thanks for the consistent professionalism and effort on all projects this year. ASD® simply makes my job easier

Jimmy - RaceTrac

Project Summary

INDUSTRY

Retail

SERVICES

Rollout

TECHNOLOGIES

Structured Cabling
Surveillance
Digital Signage
Intercom and Paging System

HIGHLIGHTS

- 80+ New Cat5E Cables at Each Site
- 200+ Completed Projects
- New Network Closet Buildout
- Combined multiple low voltage scopes under one vendor to simplify processes, increase efficiencies, and improve quality